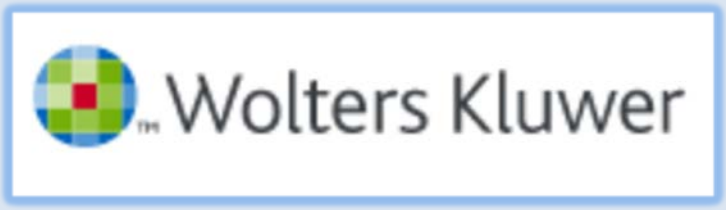


"Getting Started" User Guide

Have a question about the LWW Health Library?

Please contact online support at techsupp@lww.com or call:

(United States Only) 1-800-468-1128

(Global Customers) 1-301-223-2344

Online Support is available: Sunday, 4:00 PM to 12:00 AM (EST)
Monday-Thursday, 8:00 AM to 12:00 AM (EST)
Friday, 8:00 AM to 7:00 PM (EST)

Introduction

Guide Objectives

This guide will help you:

- Get started with the Health Library
  - Obtain access
  - Log in
- Understand the features of the Health Library
  - Accessing content
  - Searching content
  - Viewing content
  - COUNTER compliant reports

System Requirements

LWW Health Library is Lippincott's online platform for the delivery of high quality educational and clinical content. We have you covered with authoritative texts, multimedia resources, and teaching and learning tools.

To use the LWW Health Library, you must have access to the Internet and a relatively up-to-date browser. LWW Health Library supports the following browsers:

	Windows PC	Mac	Phones and Tablets
Browser	Internet Explorer 8*	Safari (latest version)	iPad (Latest version of native browsers)
	Internet Explorer 9	FireFox (Latest version)	iPhone or iPod Touch (Latest version of native browsers)
	Chrome (Latest Version)		Android Phone or Tablet (Latest version of native browsers)

IMPORTANT: Can I safely use pop-up blockers on the site? For the Health Library to work correctly, please disable all pop-up blockers. Some core content, including images and tables appear in pop-up windows.

QUICK TIP: Can't see the whole page? How much of the page you see depends on your monitor's screen resolution. We recommend viewing at a screen resolution of 1024 x 768 or 800 x 600.

Quick Start

Getting started is as easy as receiving access and logging in. Once you have access you can immediately start using the LWW Health Library to browse a range of integrated media—from basic science and clinical content, hands-on videos and real-world cases to Q&A and test prep!

Obtaining Access

As an instructor, librarian, or institutional administrator, you have **two access options**.

Try it for yourself! You can request exclusive preview access to the collections of most relevance to you and your students, residents, or patrons, which will give you access to complete functionality and content for 45 days.

Contact your local sales representative directly to request access, noting whether you will need an institutional or individual trial. Or, visit one of the LWW Health Library sites below and click on "Request a Trial." After completing the request, you will receive an email with your LWW Health Library credentials, including your username and password, referring URL, or IP Authenticated access as requested.

http://www.lwwhealthlibrary.com/meded

http://www.lwwhealthlibrary.com/pharmacy

http://www.lwwhealthlibrary.com/anesthesiology

http://www.lwwhealthlibrary.com/orthopaedicsurgery

http://www.lwwhealthlibrary.com/surgery

You can subscribe! You will receive full access to the collection(s) and all of the content to which your institution subscribes. Contact your Ovid sales representative directly to discuss subscription options and pricing. **Subscribers, please note that instructor-protected resources for the education collections (such as test generators or PowerPoint slides with answers) will need to be accessed separately via LWW's thePoint site.**

Contact us to find the content collection(s) that works for you! *We offer a range of affordable options for programs or institutions, and we are happy to work with you to find the best solution to meet your needs. For more information on the collection options, please visit:*

Medical Education

- Basic Sciences Collection
- Anatomical Sciences Collection
- Integrated Basic Sciences Collection
- Premium Basic Sciences Collection
- Osteopathic Medicine Collection

Pharmacy

- Cornerstone Pharmaceutical Sciences Collection
- Clinical Pharmacy Collection
- Integrated Pharmacy Collection

Premium Pharmacy Collection

Anesthesiology

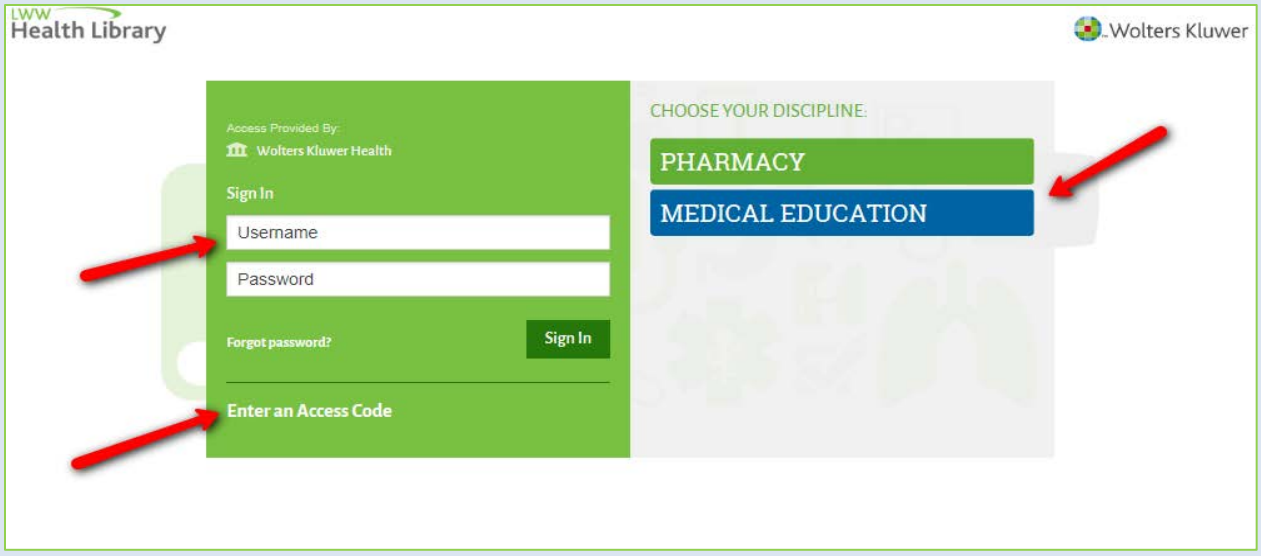
Orthopaedic Surgery

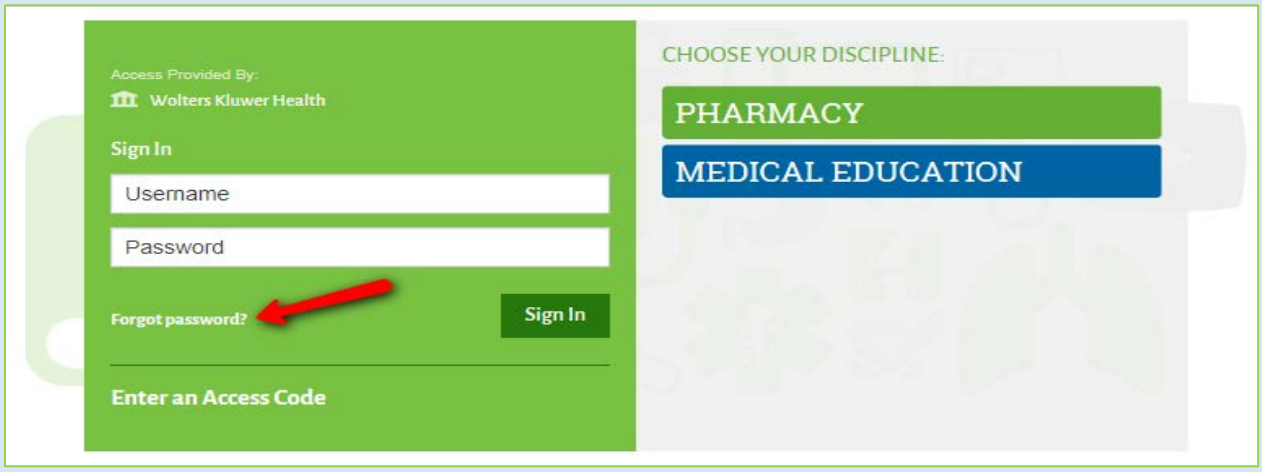
Surgery

Logging In

- Once you have access to the LWW Health Library, go to http://lwwhealthlibrary.com/ .
- On the left side of the sign in page, you will see the **Subscriber Sign In** section. Enter your username and password and click **Sign In** or click **Enter an Access Code** and click **Submit**.
- If you subscribe to collections from multiple disciplines, you will see the disciplines displayed on the right side of the sign in page. Click the discipline that you want to access.

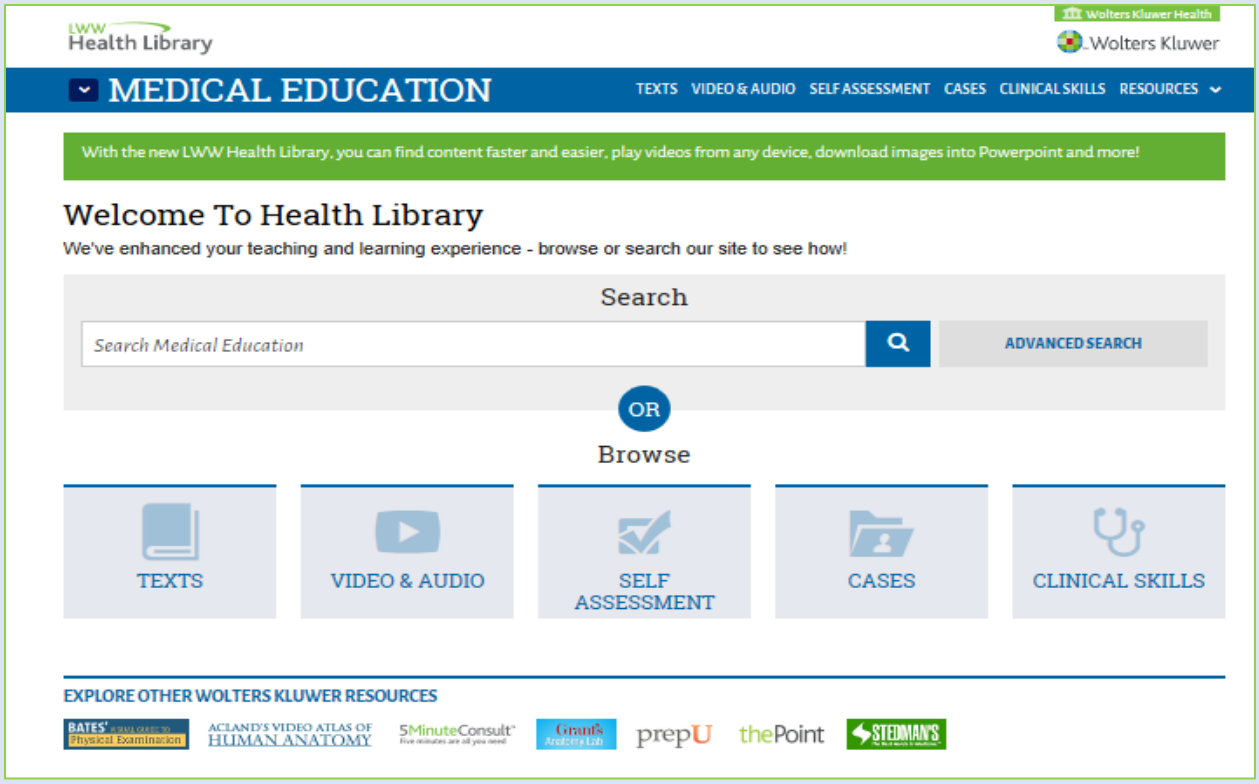
QUICK TIP: Forgot your password? Click **Forgot password?** at the bottom of the subscriber sign in box. You will be prompted to enter your email address. Once you click submit, a link will be sent to you to reset your password.



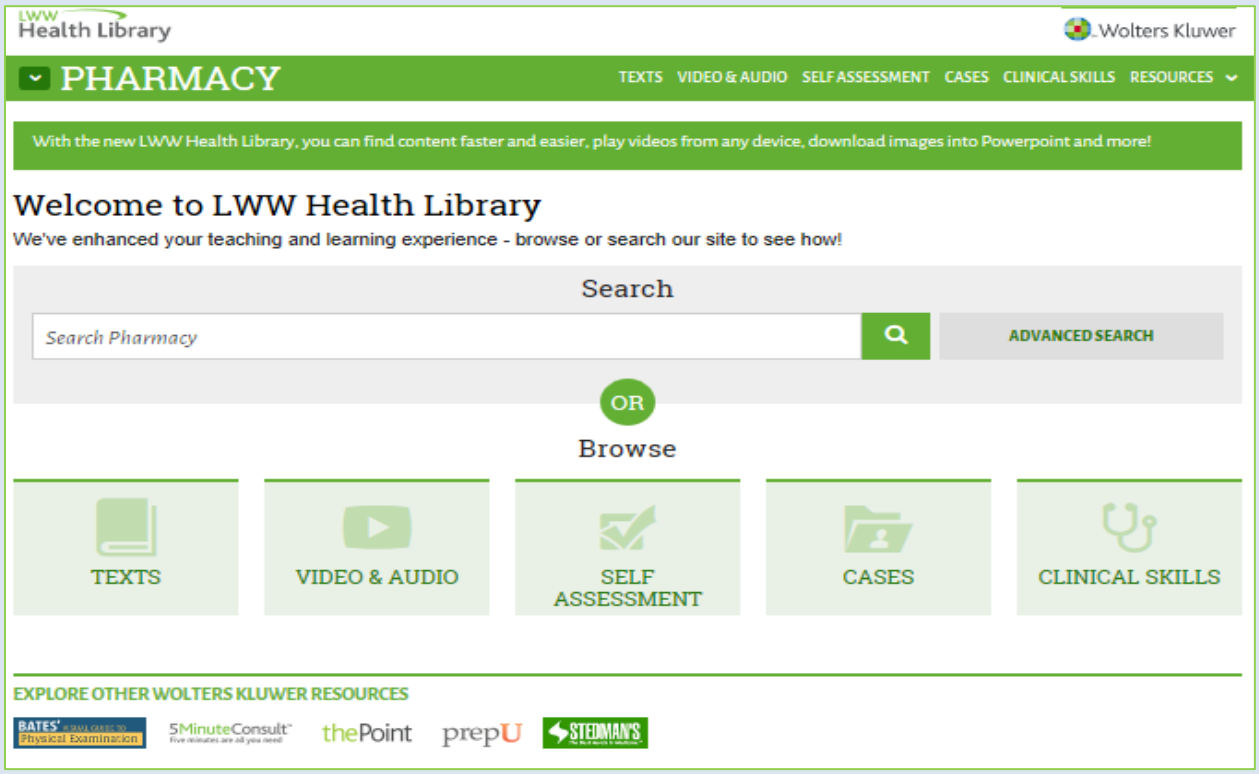


Accessing Content

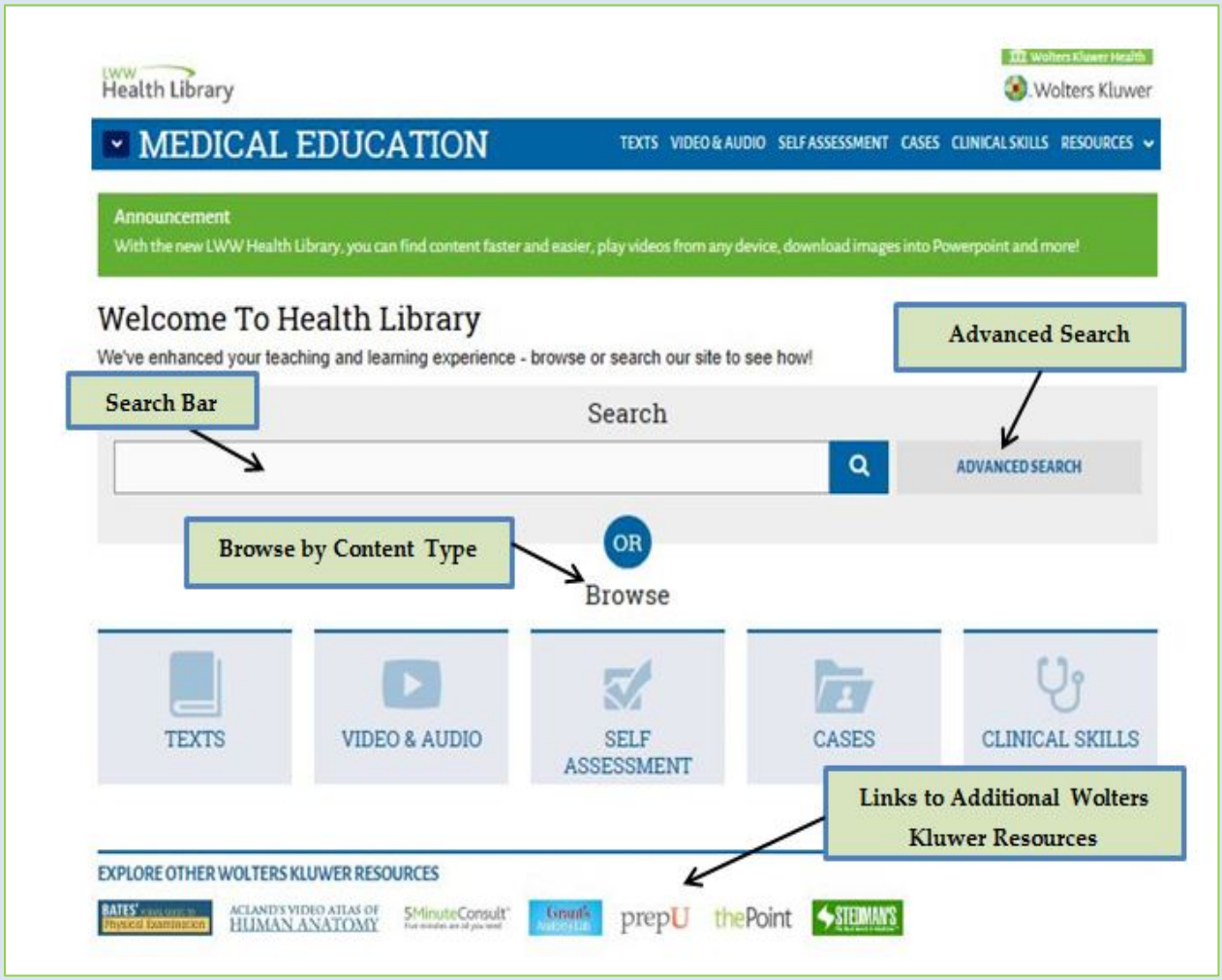
- After selecting your discipline, the **Home Page** is displayed. The newly enhanced interface and site architecture make it quick and easy to use. The following screen shots use the Medical Education site as an example.
    - **Medical Education Home Page**



- **Pharmacy Education Home Page**

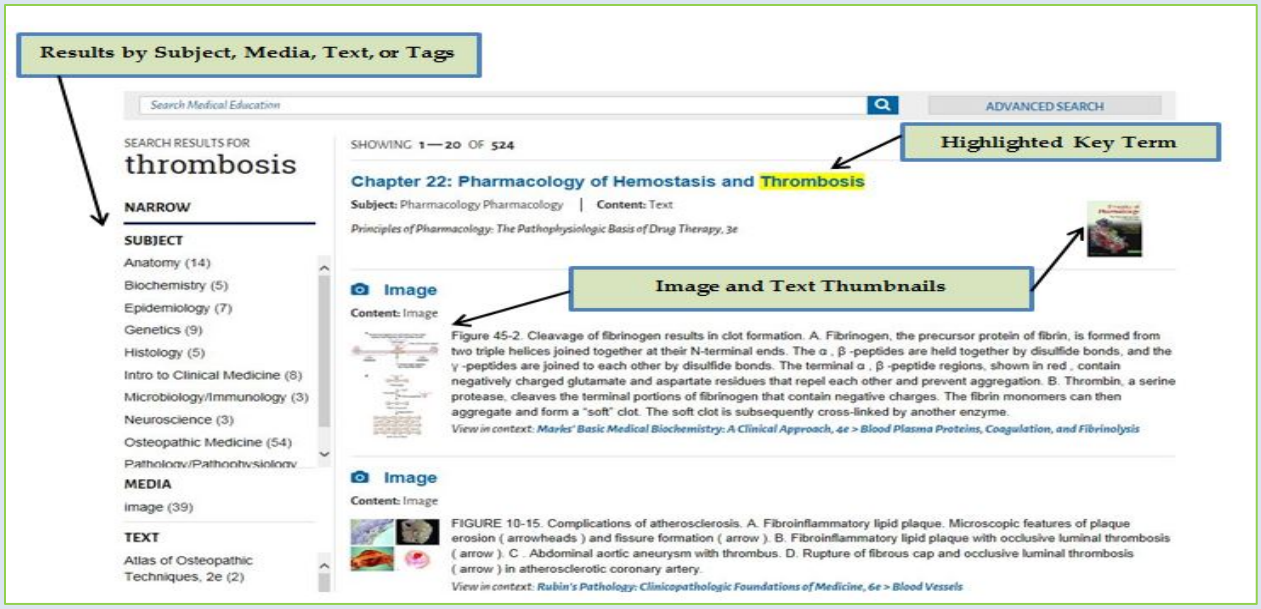


- You have several options to locate content via the Home Page. The robust search function features enhanced tagging by subject matter experts, providing optimal discovery and intelligent search.



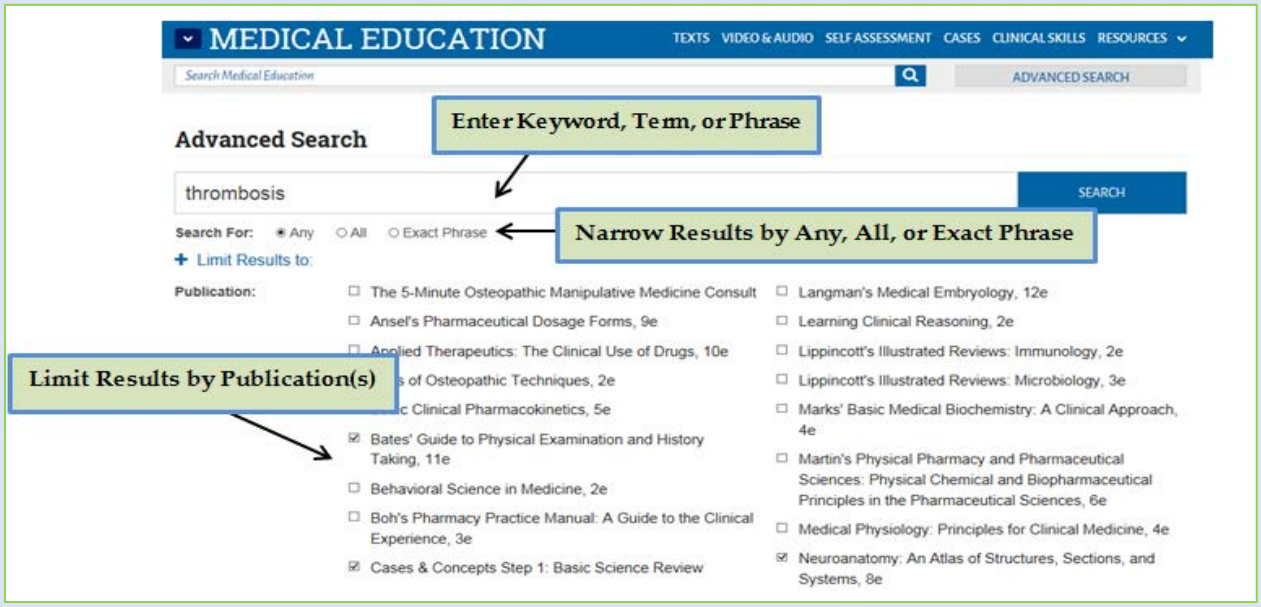
Search

- Type a keyword or term into the prominently displayed white box and click the search icon.
- Search results populate and are displayed by subject and content type, allowing you to quickly narrow the search results. Related image(s), table(s), and text are displayed as thumbnails, along with a link to view the content within a given text. The search term is also highlighted (in yellow) at the chapter level.

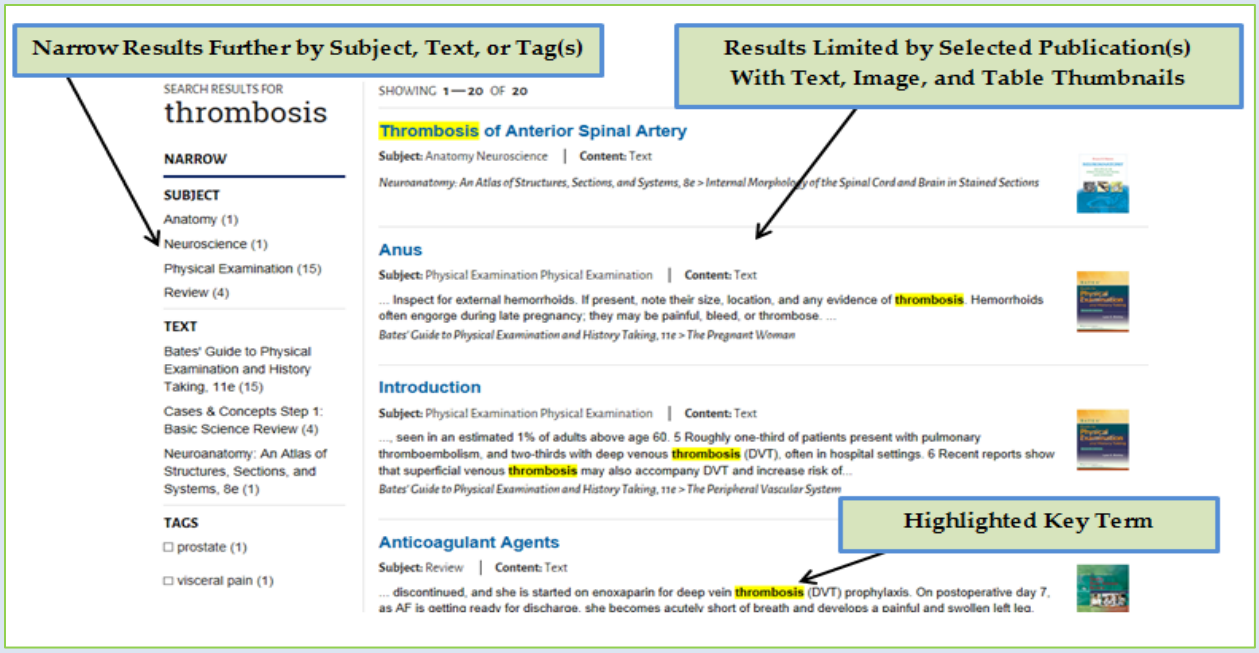


Advanced Search

- Click the **Advanced Search** button next to the search box. Type a keyword, phrase, or term into the **Advanced Search** box.
- You can narrow the search results by selecting **Any**, **All**, or **Exact Phrase**.
- You can narrow the search results further by limiting the results by publication.



- Search results populate and are displayed by subject, media, text, and/or tags, allowing you to narrow your results further. Search results are also limited by publication(s), along with text, image, and/or table thumbnail(s) and a link to view the content within a given text. The search term is also highlighted (in yellow) at the chapter level.

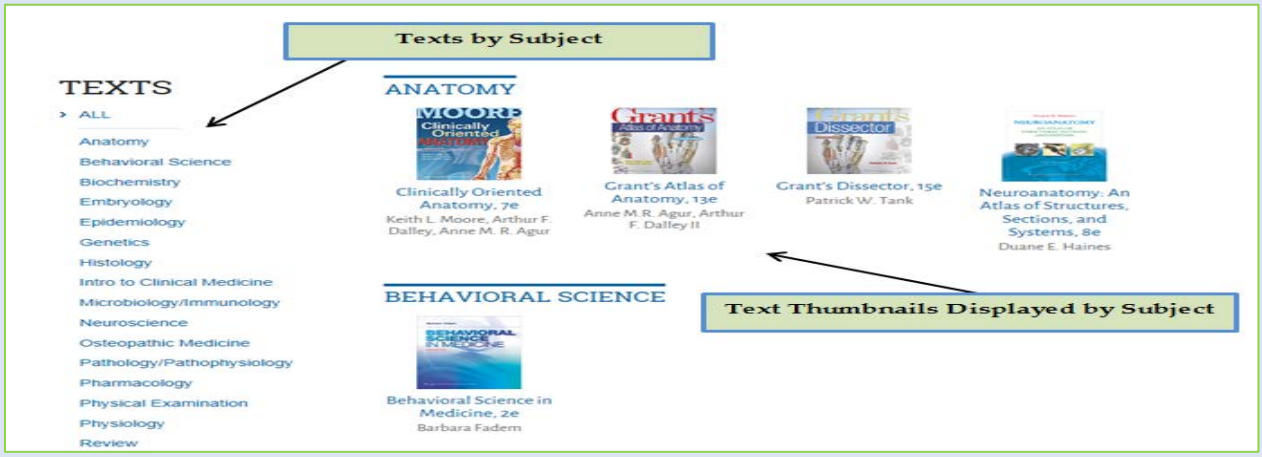


Browse

You can also **browse** content by selecting one of the boxes located underneath the search box on the home page. Once the assets populate, you can narrow the results by subject area. Note that the browse boxes are customized for each product.

Browse by Texts

Texts to which you subscribe are displayed (organized by subject, along with text thumbnails).

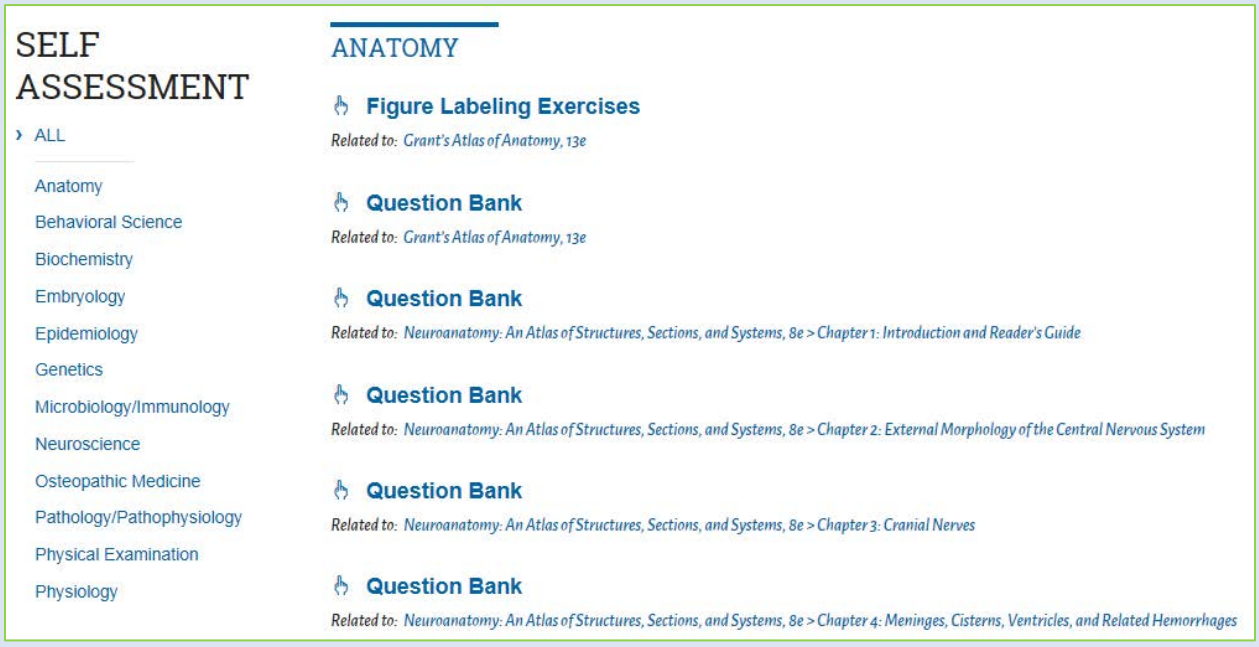


Browse by Video and Audio

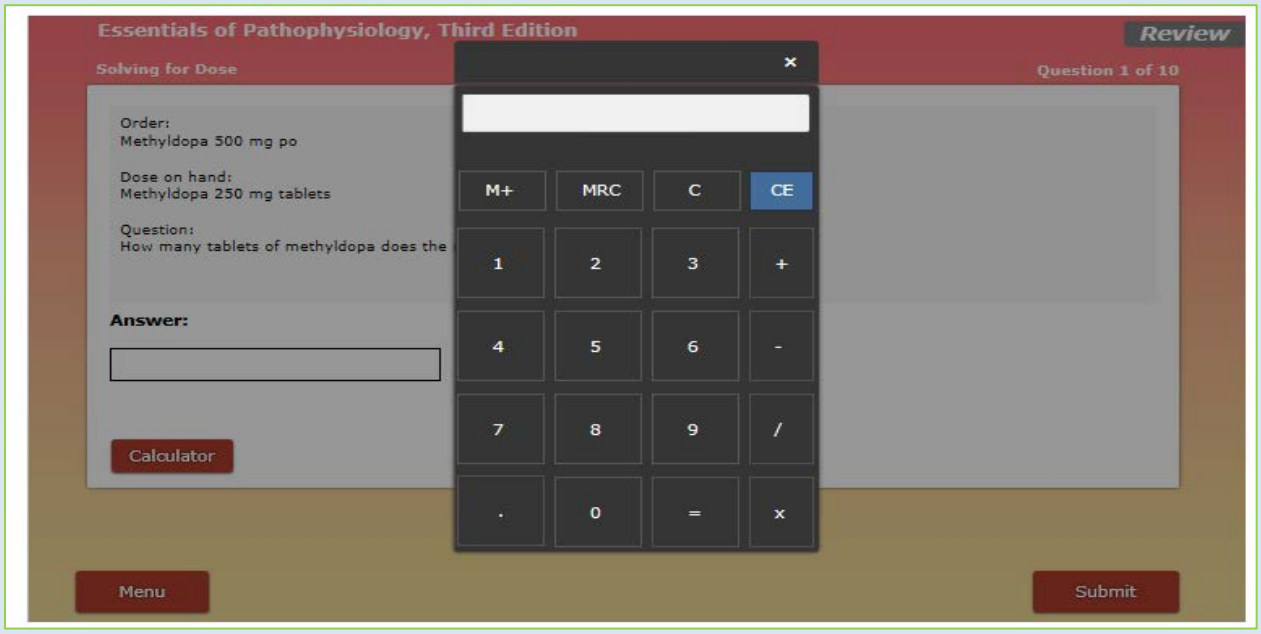
Video and Audio includes technique and procedure videos, heart/breath sounds, animations, audio recall-style questions, and/or Spanish-English audio glossary.

Browse by Self Assessment

Self Assessment includes question banks, image labeling exercises, practice questions/quizzes, and/or study critiques designed for course and test preparation. Some cases are downloadable as PDF or Word files, and others are interactive like the one pictured below.

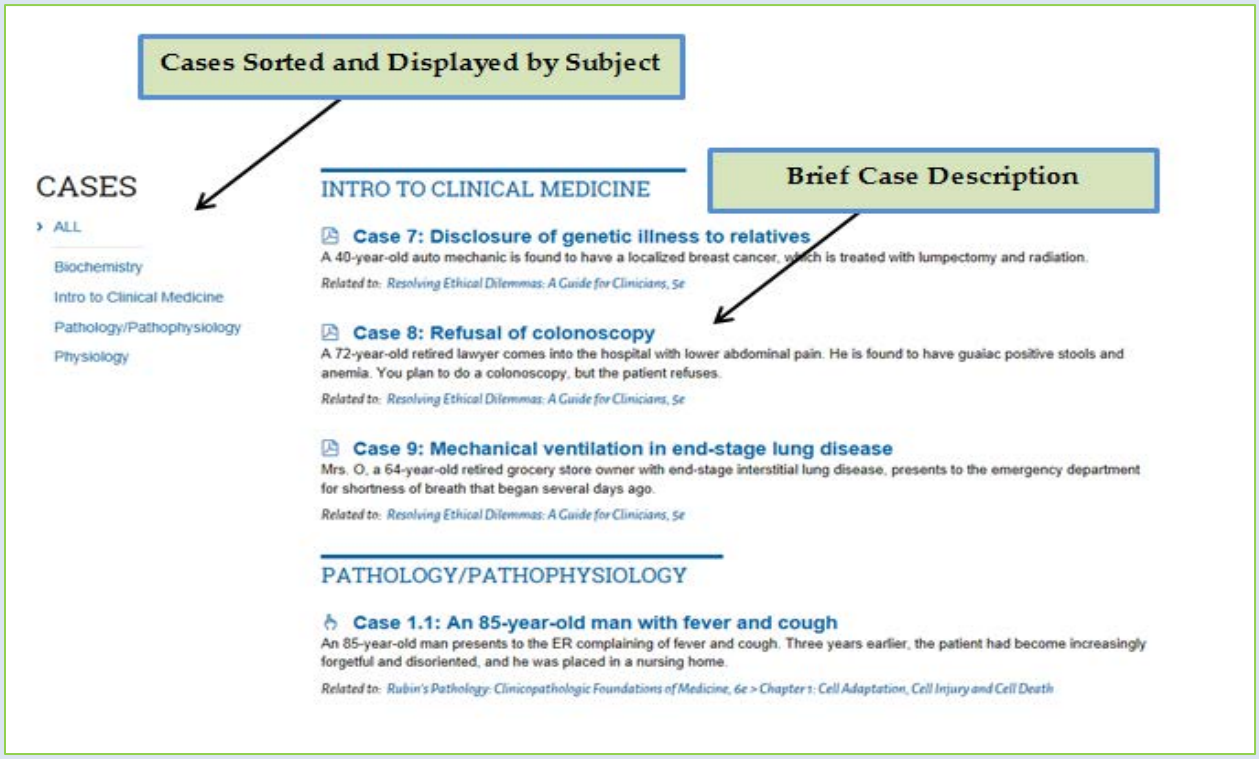


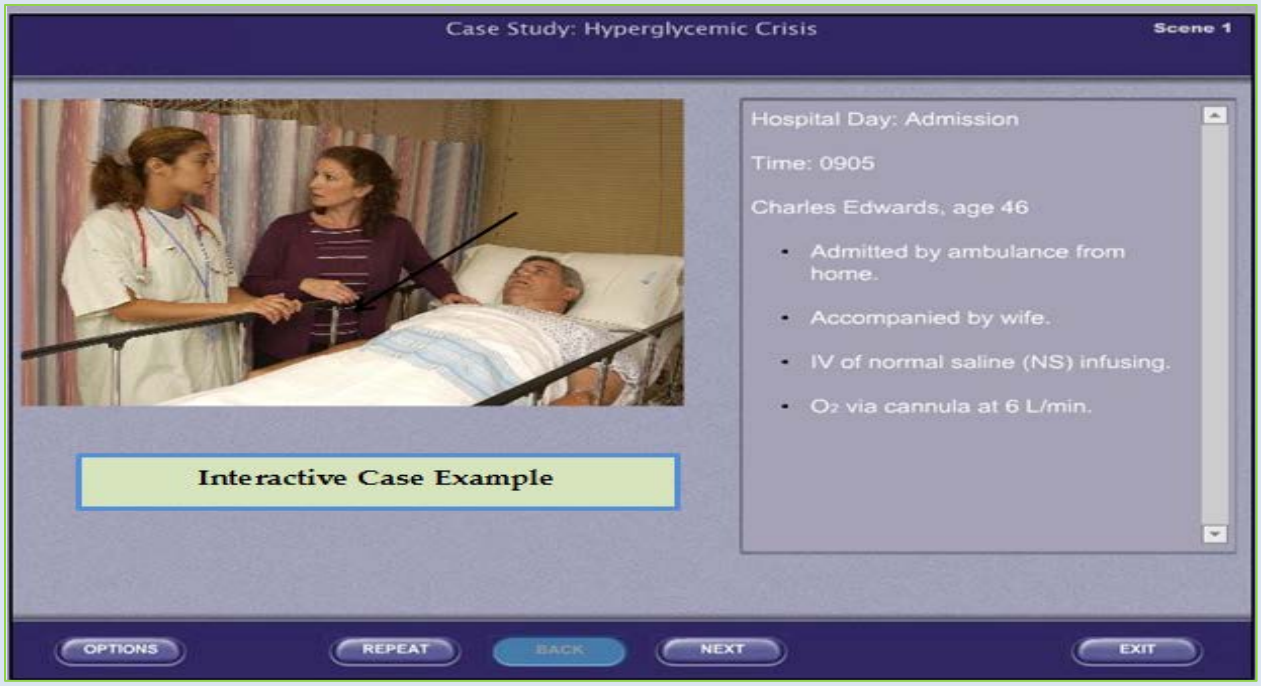
- Interactive question banks allow you to create topic-based quizzes and/or take a comprehensive examination. Some questions may be illustrative and others may require the use of a calculator like the one picture below.



Browse by Cases

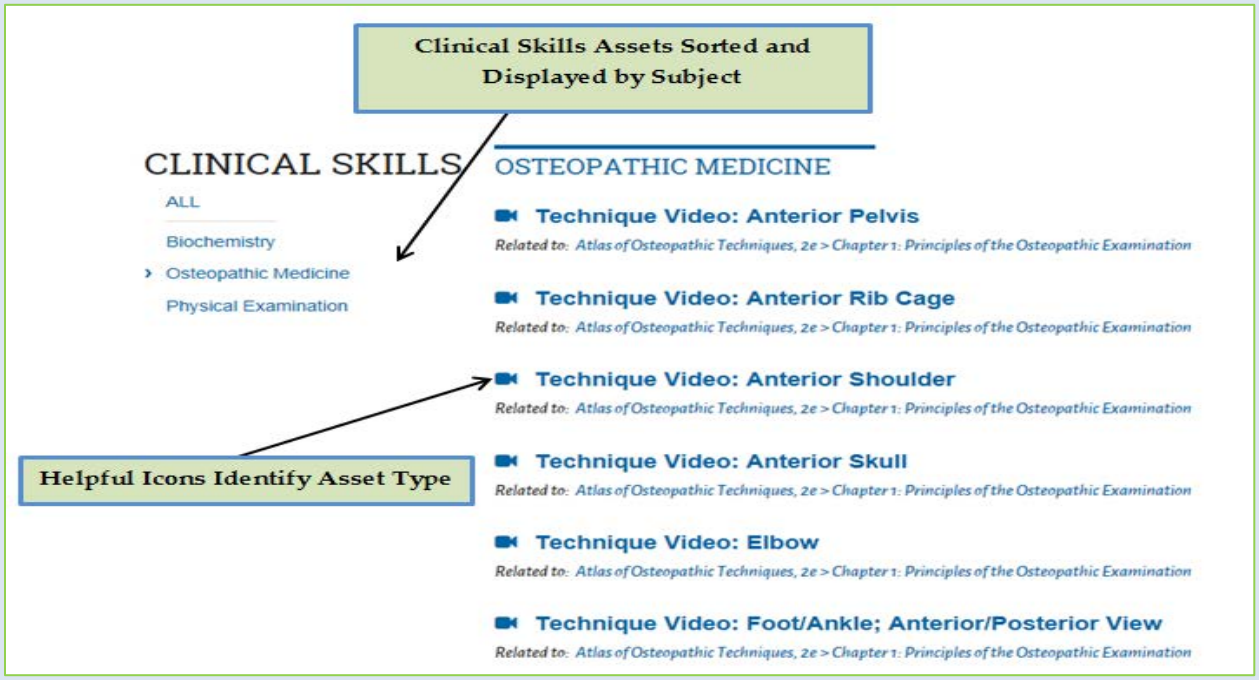
Cases include assets such as patient profiles/vignettes, along with related patient management questions. Some cases are downloadable as PDF or Word files, and others are interactive like the one pictured below. In addition, each case includes a brief description, allowing you to read a bit about the case prior to making a selection.



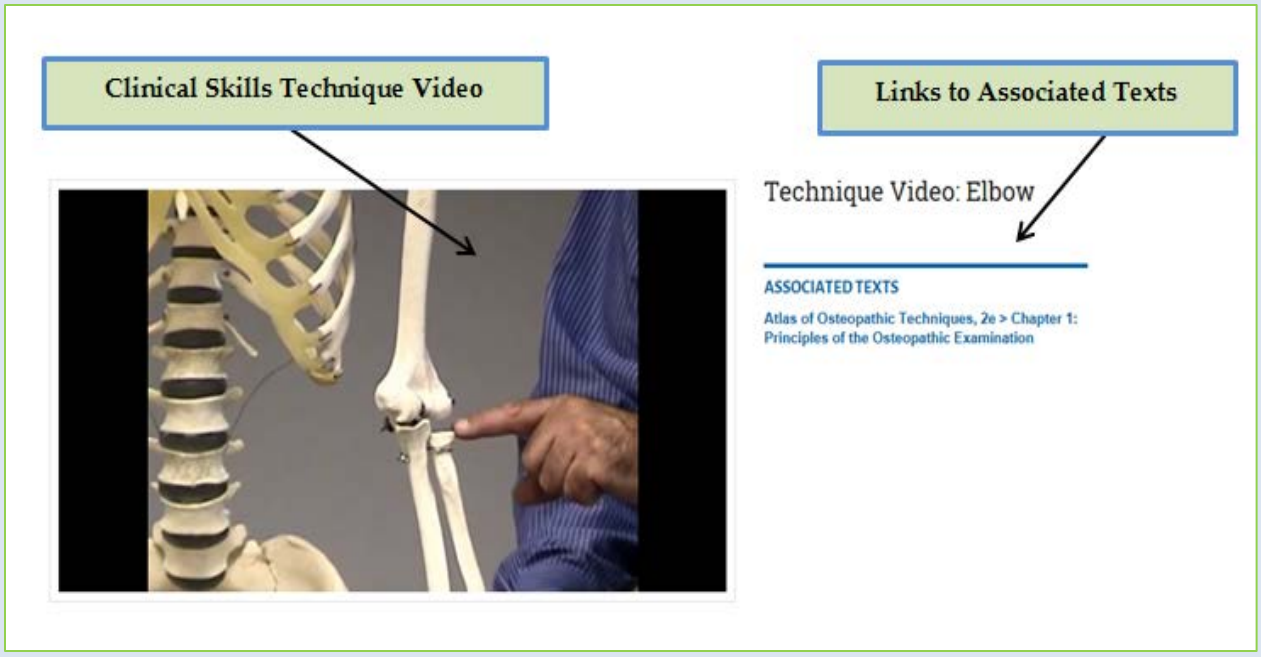


Browse by Clinical Skills

Clinical Skills includes assets such as laboratory methods (downloadable as PDFs), simulations, and/or technique/procedure videos like the one pictured below. Useful icons denote the asset type, so you can quickly identify video, audio, Word, PDF, and/or Excel files.



- In this example, links to associated text(s) are listed to the right of the technique video for quick remediation to the text.



Links to Additional Resources

At the bottom of the home page, you will find links to **additional Wolters Kluwer resources**. You may subscribe to some of these already or you can click a link(s) to learn more about a resource(s).

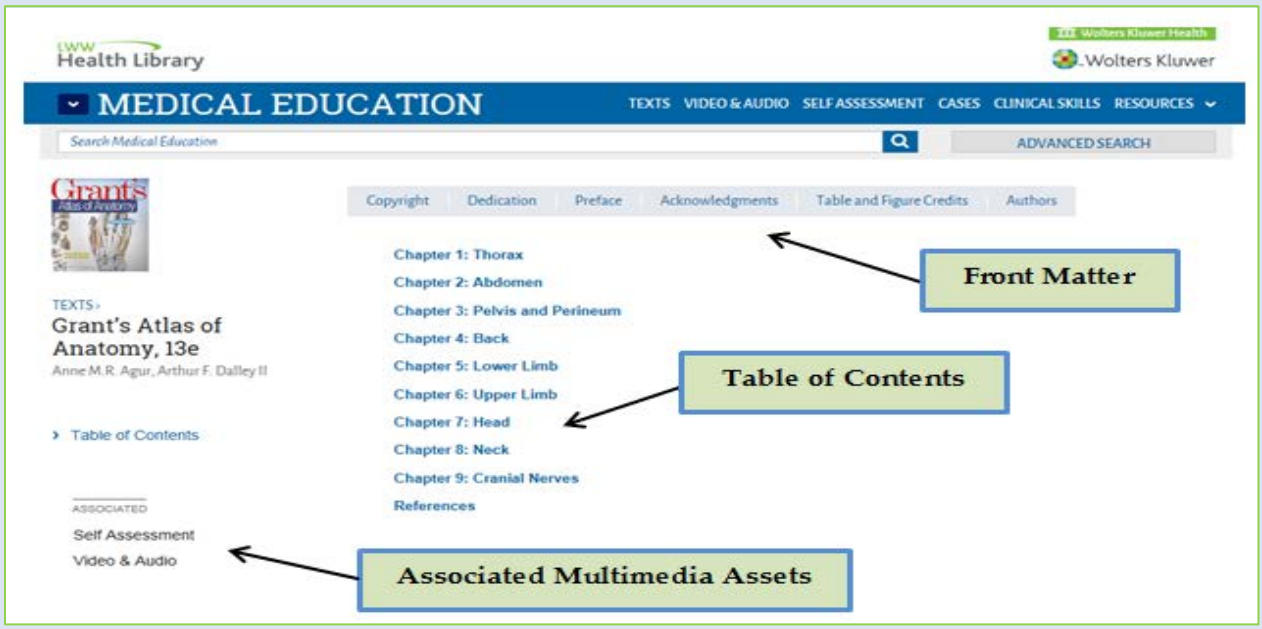
Viewing Content

Table of Contents View

Click on any text thumbnail or text title link in your collection and you are taken directly to the **Table of Contents** for that text.

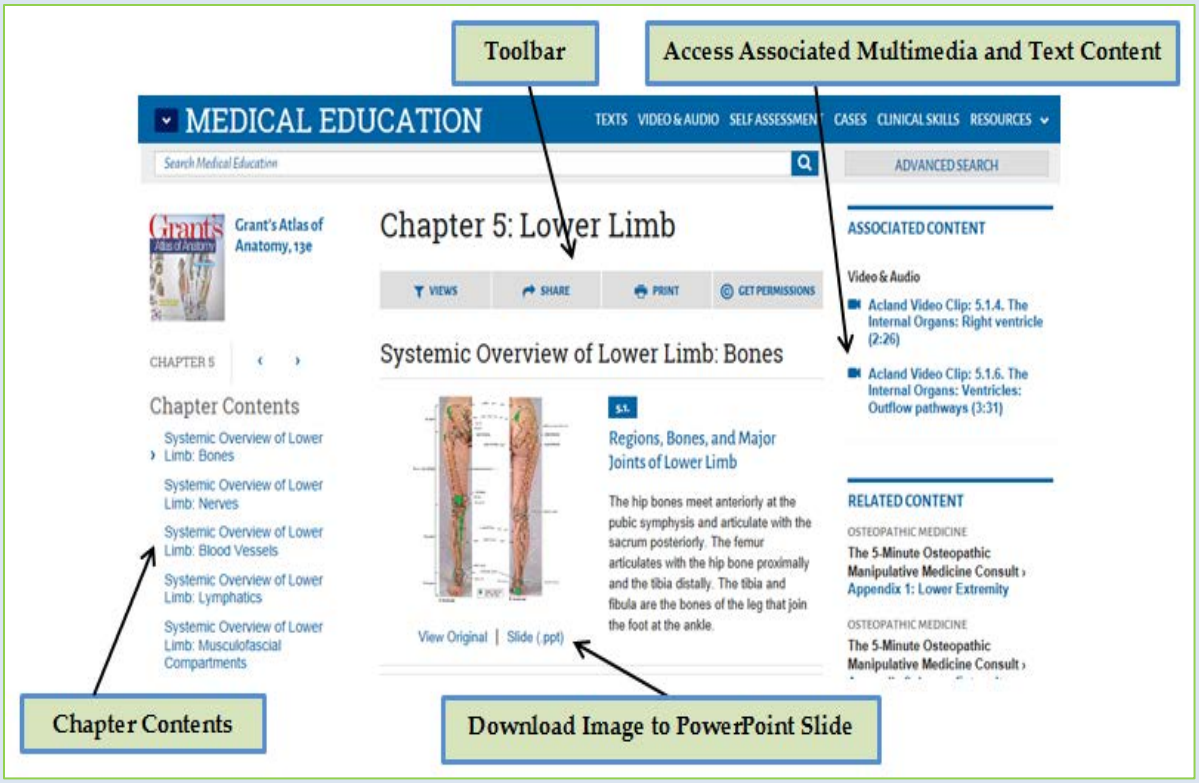
- Above the Table of Contents, you will find any related **Front Matter**, such as a preface, figure credits, contributing author list, copyright, and/or dedication. Click the item you want to view and the text populates.
- Chapter titles within the Table of Contents are also hyperlinked, taking you directly to the chapter for easier navigation.

- Associated multimedia content for the text is listed on the left side of the page and can be accessed or viewed by simply clicking on the link.



Reading View

- Click on any chapter title in the Table of Contents and you are taken to the reading view.

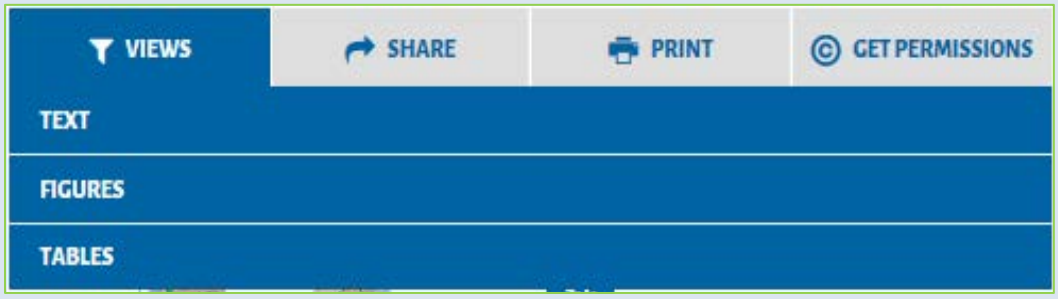


- On left side of the page, you will find clickable links to the **Chapter Contents**. You can also click the **<** or **>** **button** above the contents to proceed to the previous or next chapter in the text.

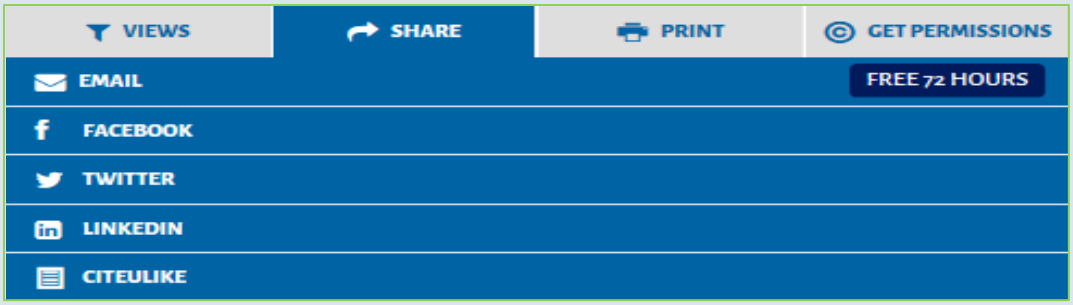
Tool Bar

- The **toolbar** is centrally located, providing quick links to:

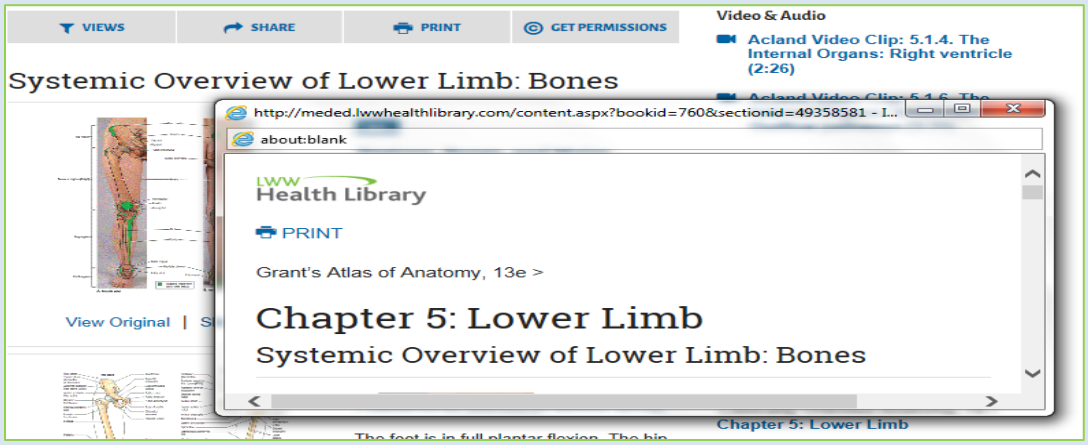
  - **Views.** You can choose to view the chapter by text, tables, or images. Simply click views and select the view you prefer from the drop down menu.



  - **Share**. Click the **share** button on the toolbar and drop down menu populates with options to share the content via email, Facebook, Twitter, LinkedIn, or CiteULike.



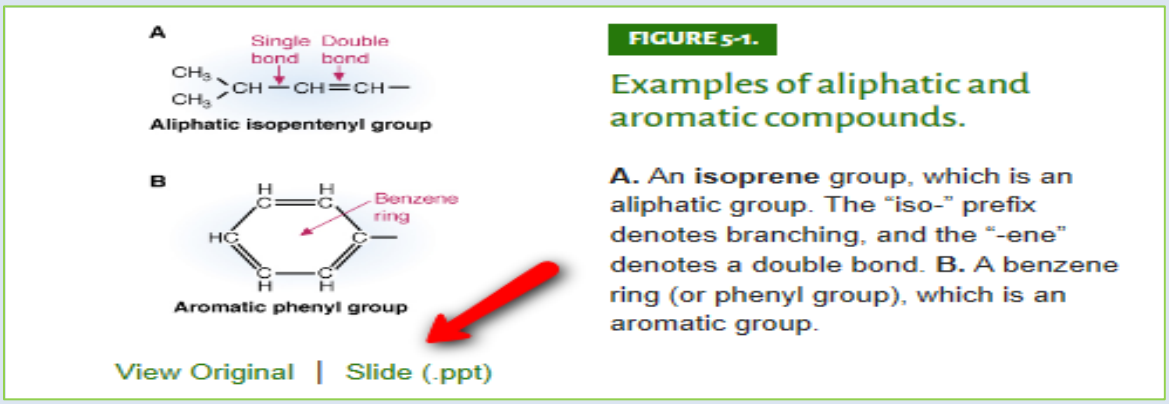
- **Print.** Click **Print** and a separate window populates with the text, images, and/or tables for easy printing.



- **Get Permissions**. Click the **Get Permissions** button and you are taken directly to the simple-to-use Copyright Clearance Center. This site makes it easy for you to quickly request to republish content. Note: It is not necessary to request permission to use images from the Health Library in your lecture slides or other educational materials. Standard educational usage is allowable per your license agreement.

Chapter Text, Images, and Tables

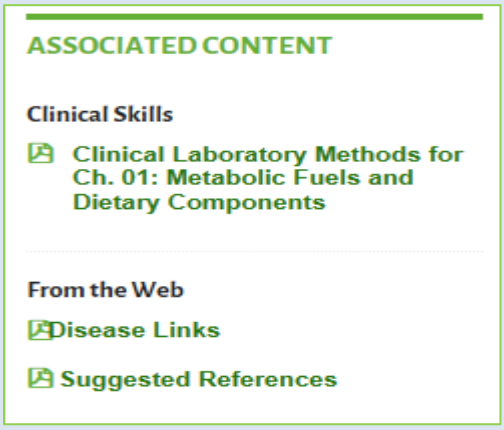
- Chapter text is presented in the middle of the page. Images and tables are integrated into the text. For optimal viewing, click **View Original** to see a larger version of the table or image. Or, click **Slide (.ppt)** to download an image directly into a PowerPoint slide that is complete with figure legend and citation.



- Images and tables are also hyperlinked in the text, allowing you to quickly jump to an image and/or table.

Associated and Related Content

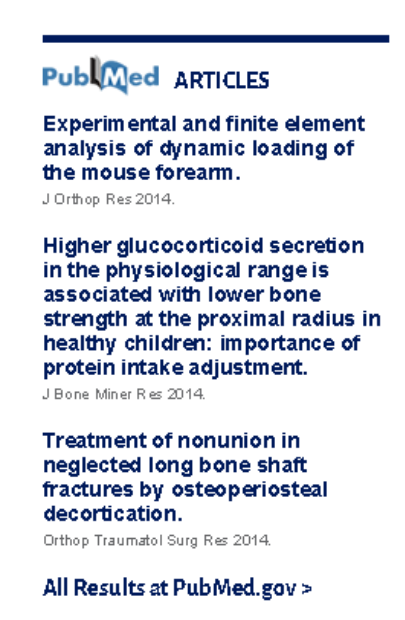
- Content associated or related to the chapter is listed on the right of the page and may include videos, audio, quiz banks, suggested references, and/or other additional text(s) in your collection with related content. These links are clickable for further exploration.



PubMed Widget

- This widget queries PubMed with the top four semantic terms from the book chapter the user is viewing , then displays the top three PubMed titles from that query. When the user clicks on an article title inside the widget, a new browser window launches and the user is taken to that item

offsite at PubMed. The “All Results" link takes the user offsite in a new window to PubMed where a search is run on the top terms.

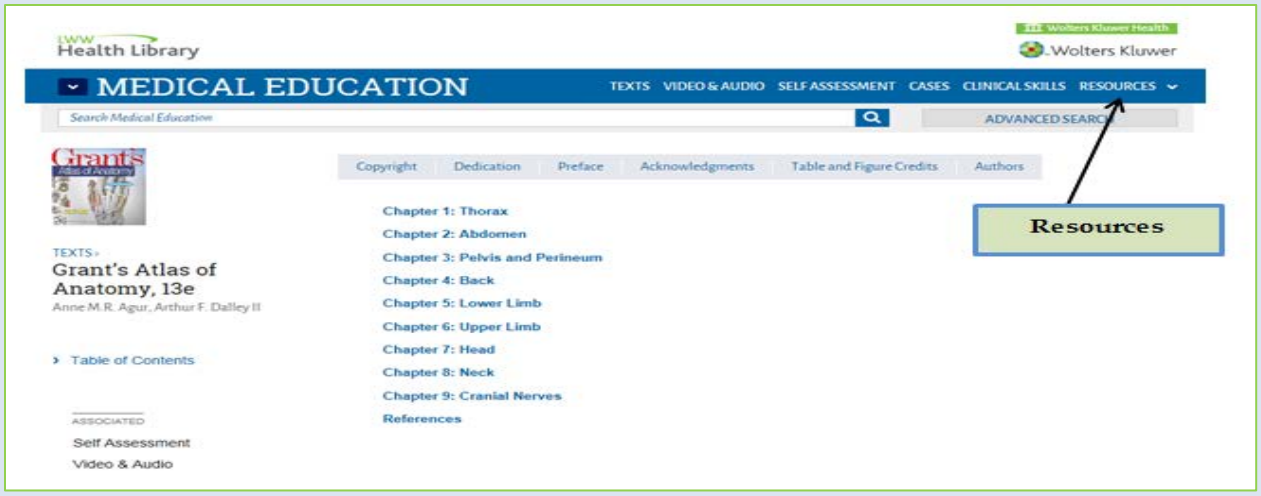


QUICK TIP: Need an image for your lecture, presentation, or syllabus? Click the link **Slide** below the image to download it directly into a PowerPoint slide that is complete with figure legend and citation

IMPORTANT: **“Page fidelity”** is not maintained in the LWW Health Library; content is organized by section within a text and can also be discovered via SEARCH, as with similar platforms.

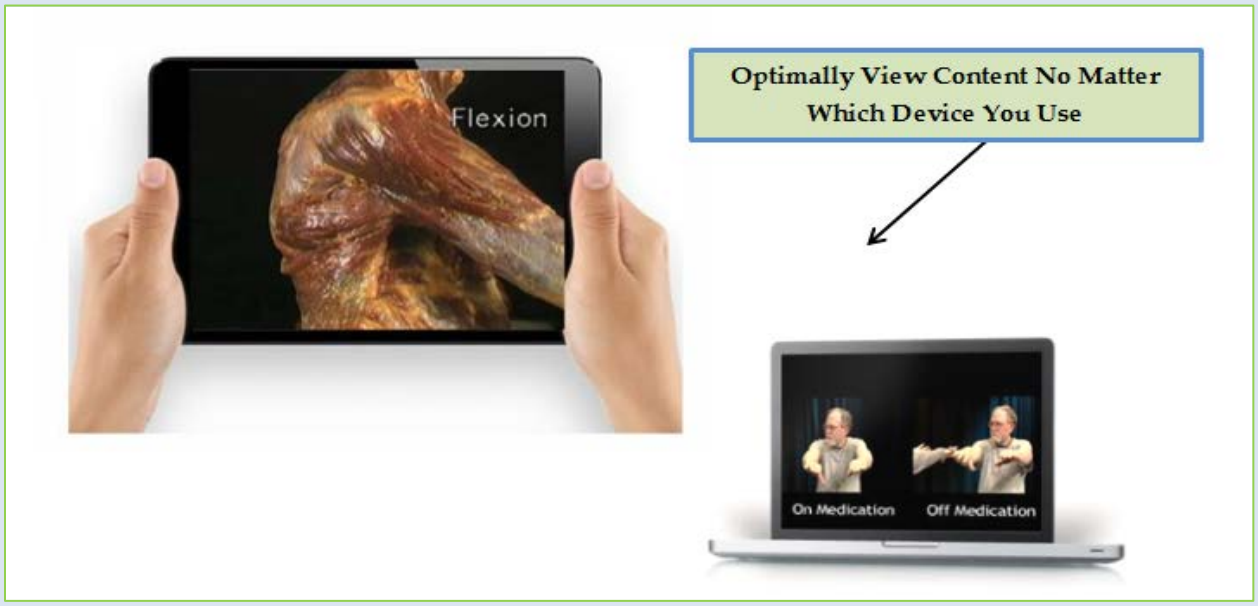
Resources

- Additional supportive materials are also available via the toolbar at the top of the webpage.
- Upon clicking **resources**, a drop down menu populates that includes a variety of content such as suggested readings, journal articles, toolkit (graph paper, abbreviations, and drug monographs), web links, and/or supplemental content.



Web Responsive Design

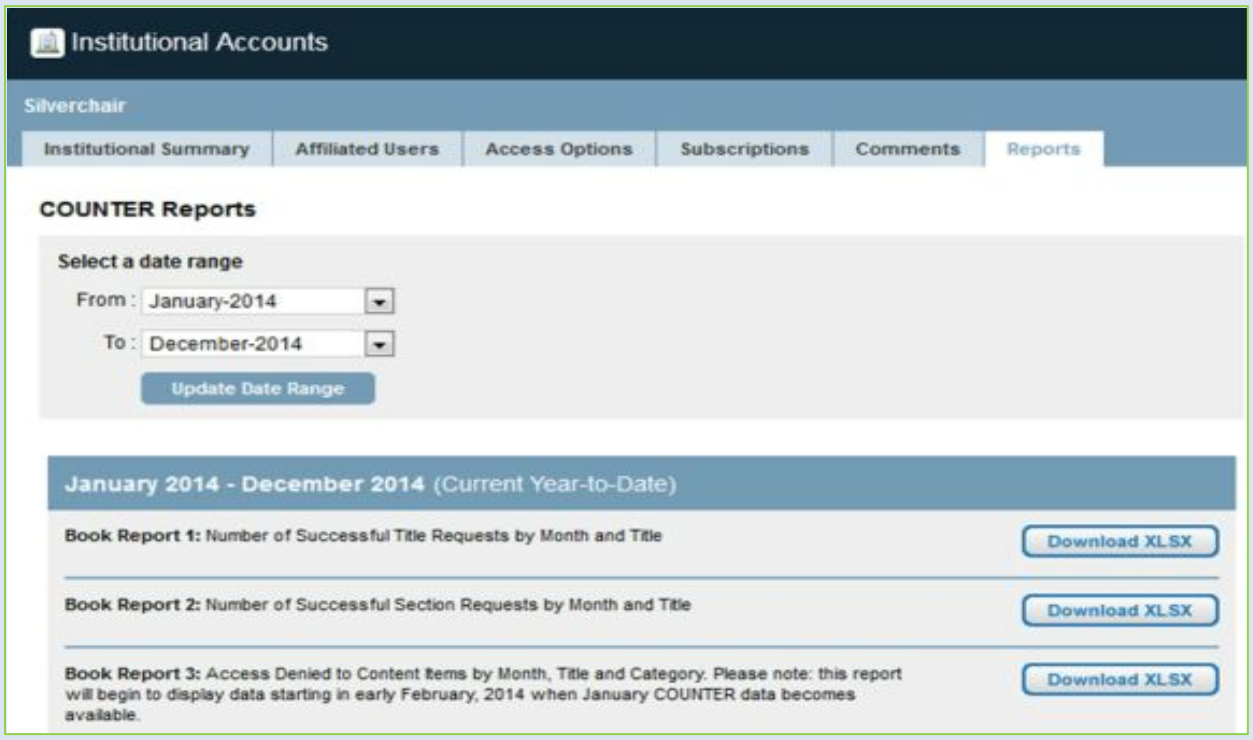
You can optimally view ***all*** the content no matter which device you are using. The enhanced web responsive design is iOS compatible, accommodating animation, video, and quiz bank play on all devices and screen sizes.



COUNTER Compliant Reports

Counting Online Usage NeTworked Electronic Resources (COUNTER) compliant usage reports are available for institutional administrators, allowing you to measure the use of electronic resources in the Health Library. COUNTER is an international code of practice for how to report usage for all electronic products. The criteria for this standard are determined by the COUNTER

Online Metrics company and works with an international advisory board consisting of experts from the publishing, library, and intermediary worlds.

Launched in 2002, COUNTER reports create a standard reporting format by which librarians can compare similar usage statics from different platforms, thereby gaining a true “apples to apples” comparison between products. For more information on COUNTER reporting, please see http://www.projectcounter.org.

To access your COUNTER Reports, sign into SITEMASTER (http://wksitemaster.wolterskluwer.com), using your administrative credentials, and click the Reports tab: